Roku Streaming Stick

Important Product Information

The License Agreement

The Roku and third-party software license terms can be found at: www.roku.com/license. Use of the Roku Streaming Stick ("**Streaming Stick**") constitutes acceptance of as well as agreement to those license terms.

Ninety (90) Day Limited Hardware Warranty

Subject to the additional terms and conditions set forth below, Roku provides this Limited Warranty:

- Only to the person or entity that originally purchased the Streaming Stick from Roku or from one of its authorized re-sellers or distributors; and
- Only for Streaming Sticks purchased and delivered to the end user within the United States and Canada.

Limited Warranty

Roku warrants the Streaming Stick hardware against defects in materials and workmanship under normal use for a period of ninety (90) days from the date of purchase ("**Warranty Period**"). If Roku determines that the Streaming Stick's hardware is defective, Roku will either repair the unit or replace the unit with either a new or rebuilt Streaming Stick, at its option. If the Warranty Period has expired or is otherwise not applicable (see **Scope and Limitation on Warranty** below), we will return the Streaming Stick to you. More information about this warranty can be found at www.roku.com/support. THE FOREGOING SETS FORTH ROKU'S SOLE OBLIGATION AND YOUR EXCLUSIVE REMEDY IN THE EVENT OF ANY BREACH OF THIS LIMITED WARRANTY.

Return and Warranty Service Process

Please access and review the online help resources at www.roku.com/support before seeking warranty service. To return or obtain warranty service for a Streaming Stick, you must first obtain a Return Merchandise Authorization (RMA) number from a Customer Support Representative (CSR) at Roku. Customer Support contact information can be found by visiting www.roku.com/support. RMA numbers expire thirty days from issuance. Roku may attempt to troubleshoot a warranty-related problem prior to issuing a RMA number. Please be prepared to provide additional information upon request. Once a RMA number is obtained, you must ship your Streaming Stick, freight prepaid, together with proof of purchase and all accessories, in either the original packaging or packaging affording an equal degree of protection, to the Roku authorized distribution facility identified by the CSR. Failure to return any of the accessories could result in a delay and/or result in an invoice to you or credit to Roku for the missing accessories.

Important: When emailing for a RMA number, please provide the following information with your request: (a) model number, (b) serial number, (c) problem description, (d) software version (located in the System Configuration menu), (e) date of purchase, (f) place of purchase (re-seller or online place of purchase), and (g) return shipping address (P.O. boxes are not accepted).

Legal Notices

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IEEE 802.11b or 802.11g operation of this product in the U.S.A. is firmware-limited to channels 1 through 11.

Wireless Radio Use:

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note to US model owner:

To comply with US FCC regulation, the country selection function has been completely removed from all US models.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Safety Precautions

The Streaming Stick has been designed with the highest concern for safety. However, any electrical device, if used improperly, has the potential for causing fire, electrical shock or personal injury. To help ensure accident-free operation, follow these guidelines:

• Observe all warnings, precautions and instructions.

• Stop use, unplug the device that the Streaming Stick is inserted into from the electrical outlet and disconnect any other cables immediately if the Streaming Stick or the device functions in an abnormal manner, produces unusual sounds or smells or becomes too hot to touch.

• For more information on product safety and troubleshooting, please go to www.roku.com/support.

Use and Handling

• When playing video games, use in a well-lit area and stand or sit as far away from the screen as possible.

• Take a 10-15 minute break every hour if playing video games and avoid prolonged use of the remote.

• Stop playing video games if you begin to feel tired or if you experience discomfort or pain in your hands or arms while operating the remote if the condition persists, consult a doctor.

• If you experience any of the following health problems, discontinue use of the Streaming Stick immediately:

— Dizziness, nausea, fatigue or symptoms similar to motion sickness.

— Discomfort or pain in a part of the body, such as eyes, ears, hands, or arms.

If symptoms persist, consult your physician.

• Keep the Streaming Stick and any accessories, including the remote, out of the reach of small children.

• Do not touch the Streaming Stick during an electrical storm.

• Do not allow liquid, small particles or other foreign objects to get into the Streaming Stick or accessories.

• Do not expose the Streaming Stick to smoke or steam.

• Do not expose the Streaming Stick or accessories to high, temperatures, high humidity or direct sunlight.

www.roku.com

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